

JOB DESCRIPTION Marketing and Communications Co-ordinator Vacancy Ref: N2016

Job Title:	Job Title: Marketing and Communications Co-ordinator		Present Grade: 5
Department/College:		Facilities, Business Support	
Directly responsible to:		Facilities Marketing and Communications Manager	
Supervisory responsibility for: N/A			

Other contacts

Internal:

Facilities Division; Commercial Services - Pre-School, Lancaster Conferences, Accommodation, Retail, Hospitality, Design, Print and Photography; Sport, Infrastructure, Estates Development & Operations. Marketing & Communications, Student Based Services, Finance – Procurement, LUSU, current Students.

External:

Potential students, local community, design and print agencies.

- 1. **Major Duties:** Plan and co-ordinate the effective distribution of promotional information and materials e.g. digitally and in print
- 2. Manage a student and staff promotional team to carry out promotional distribution and activity as required to promote the facilities
- 3. Assist with the planning and co-ordination of the annual marketing plans and creative promotional campaigns for campus facilities
- 4. Co-ordinate and lead regular marketing update meetings
- 5. Attend the Commercial Services monthly meetings to give updates on marketing activity
- 6. Carry out market research activities e.g. distribution of questionnaires, feedback forms, recruiting students for focus groups
- 7. Promote advertising opportunities to commercial tenants and others as required
- 8. Monitor and record marketing spend with external suppliers on a daily basis following procurement guidelines
- 9. Plan and write promotional copy for websites, articles, enewsletters and social media
- 10. Manage and proactively update the website and social media content on a daily basis, responding to posts as required
- 11. Plan and attend a range of events such as staff induction days, university open days, freshers' fairs etc.
- 12. Co-ordinate design and print work in-house and with external design agencies following briefings from the facilities team
- 13. Carry out administrative duties to ensure the successful operation of Facilities marketing
- 14. In addition to the above, to carry out any such other duties including deputising for the Facilities Marketing and Communications Manager when required.